

Privacy Policy

This Privacy Policy describes how Pi-Building & ("we" or "us") collects, uses, and discloses your Personal Information when you visit or interact with our website located at www.Pi-Building.com.au (the "Site").

Collection of Personal Information

When you visit our Site, we may collect certain information about your device, your interaction with the Site, and information necessary to process any orders or inquiries. We may also collect additional information if you contact us for customer support. In this Privacy Policy, "Personal Information" refers to any information that can uniquely identify an individual.

Examples of Personal Information collected

- Device information: version of web browser, IP address, time zone, cookie information, pages visited, search terms, and how you interact with the Site.
- Order information: name, billing address, shipping address, payment information (including credit card numbers, email address, and phone number).
- Customer support information: information provided during customer support interactions.

Purpose of collection

- To provide products or services to you, process orders, arrange for shipping, and provide customer support.
- To optimize and improve our website and services.
- To comply with applicable laws and regulations.

Sharing Personal Information: We may share your Personal Information with service providers to help us provide our services and fulfil our contracts with you. We may also disclose Personal Information to comply with legal obligations or to protect our rights.

Behavioural Advertising: We may use your Personal Information to provide you with targeted advertisements or marketing communications that we believe may be of interest to you. We may share information about your use of the Site and interactions with our ads on other websites with our advertising partners.

Using Personal Information: We may use your Personal Information to provide our services to you, including offering products for sale, processing payments, and keeping you informed about new products, services, and offers.

Lawful Basis

We may process your Personal Information under the following lawful bases:

- Your consent
- The performance of a contract between you and Pi-Building &
- Compliance with legal obligations
- To protect your vital interests
- For legitimate interests, provided they do not override your fundamental rights and freedoms

Retention: We will retain your Personal Information for as long as necessary to fulfil the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

Your Rights: If you are a resident of Australia, you have the right to access, correct, or delete the Personal Information we may hold about you. You may also have other rights under applicable data protection laws. If you would like to exercise these rights, please contact us using the contact information provided below.

Cookies: Our website may use cookies to enhance your browsing experience and provide our services. By using our website, you consent to the use of cookies in accordance with this Privacy Policy.

Changes to this Privacy Policy: We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We encourage you to review this Privacy Policy periodically for any changes.

If you have any questions about this Privacy Policy or our privacy practices, please contact us contact@pi-building.com.au or call us on 1300 311 667.